

From: DPA EIS Helpdesk
Sent: Wednesday, April 09, 2003 12:29 PM
To: All DPA Statewide Staff; All DPA State Associates; DFYS Eligibility Staff
Subject: SVES Interface Connection

Broadcast to All DPA Statewide Staff, All DPA State Associates and
DFYS Eligibility Staff
from Systems Operations

SVES Interface Connection

The Information Technology Group is working with the Social Security Administration (SSA) on connectivity problems. These problems have affected our ability to send requests for information to the State Verification and Exchange System (SVES). Inquires made Tuesday, April 1, and Saturday, April 5, to the present have not been sent.

There is no need for you to stop making SVES Interface requests. New requests will be added to the file and sent to SSA once the problem is resolved. We will advise you when the problem is resolved.

Thank you for your patience.

The Help Desk